



Australian Government

Australian Skills Quality Authority

REPORT

Audit report: Smart Nation Education Pty Ltd

Date/s of audit: 07/07/2017

Date report created: 7/07/2017

Organisation details

Organisation's legal name: Smart Nation Education Pty Ltd

Trading name/s: Smart Nation Education Pty Ltd

RTO number: 41032

CRICOS number: n/a

Audit team

Lead auditor: Bert Hese

Assistant/s: n/a

Audit details

Application number/s: n/a

Audit number: AUDREC0000740

Audit reason: Post initial VET

Address of site/s visited: Desk audit

Date/s of audit: 7/07/2017

Organisation's contact for audit: Diana Stickler Head of Quality and Compliance
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Original finding at time of audit

Audit finding: Compliant

Report completed by: Bert Hese

Practice	Standards for RTOs 2015	Finding
Marketing/Recruitment	4.1	Compliant
Enrolment	5.1, 5.2, 5.3, 7.3	Compliant
Support and Progression	1.7	Not audited
Training and Assessment	1.1, 1.2, 1.3, 1.8, 1.13-1.18, 1.20	Compliant
Completion	3.1	Compliant
Regulatory Compliance / Governance	2.3, 2.4, 8.2	Compliant
Clauses not applicable at time of audit	1.7, 1.15, 1.17, 1.18, 1.20 and 7.3	Not Audited

Background

Summary of RTO organisation and management structure:

- Smart Nation Education Pty Ltd (the RTO) is part of the Choice Aged Care group of companies.
- The RTO structure currently consists of the CEO, a Quality and compliance manger and a trainer and assessor.

Scope of RTOs registration:

- The current scope of registration comprises two units of competency

- HLTAAP001 Recognise healthy body systems
- HLTHPA006 Assist clients with medication.
- The RTO is considering adding CHC33015 Certificate III in Individual Support to its scope of registration.

Suburb and state of all delivery sites:

- The RTO delivers training face to face and online to individual learners. Face to face training is delivered in the workplace.

Third party usage:

- There are no current third party arrangements in place. The RTO advised it will be entering a third party agreement with its parent company for the promotion of its courses.

Core clients/target groups:

- The Core client group are existing workers in the aged care industry.

Training Revenue (Funded or fee for service):

- Training revenue is fee for service.

Total number of current enrolments in RTO as at audit date:

- Nil.

In preparing the audit report, consideration has been given and reference made, where relevant, to:

- Information provided directly by Smart Nation Education Pty Ltd to ASQA
- Existing information and records held by ASQA concerning Smart Nation Education Pty Ltd
- Information provided to ASQA's auditors and documentation reviewed during the desk audit of Smart Nation Education Pty Ltd conducted on 07/07/2017.
- Other publically available information - including but not limited to, information published on the RTO's and third party websites.

Audit Sample

Code	Training products	Mode/s of delivery / assessment*	Current enrolments
HLTAAP001	Recognise healthy body systems	Face to face & Online	Nil
HLTHPA006	Assist clients with medication	Face to face & Online	Nil

*Apprenticeship, Traineeship, Face to face, Distance, Online, Workplace, Mixed, Other (specify)

Interviewees

Name	Position	Training products
Diana Stickler	Head of Quality and Compliance	HLTAAP001 HLTHPA006

About this Report

This report details findings against the *Standards for Registered Training Organisations 2015*. If non-compliance has been identified, this report describes evidence of the non-compliance.

Where non-compliance has been identified, the Registered Training Organisation is accountable for identifying and correcting non-compliant practices and behaviours, particularly those that have had a negative impact on learners.

Correcting a non-compliance may require:

- correcting a process or system that has led to the non-compliance, and implementing a revised process or system
- identifying the impact on learners and carrying out remedial action for current and past learners